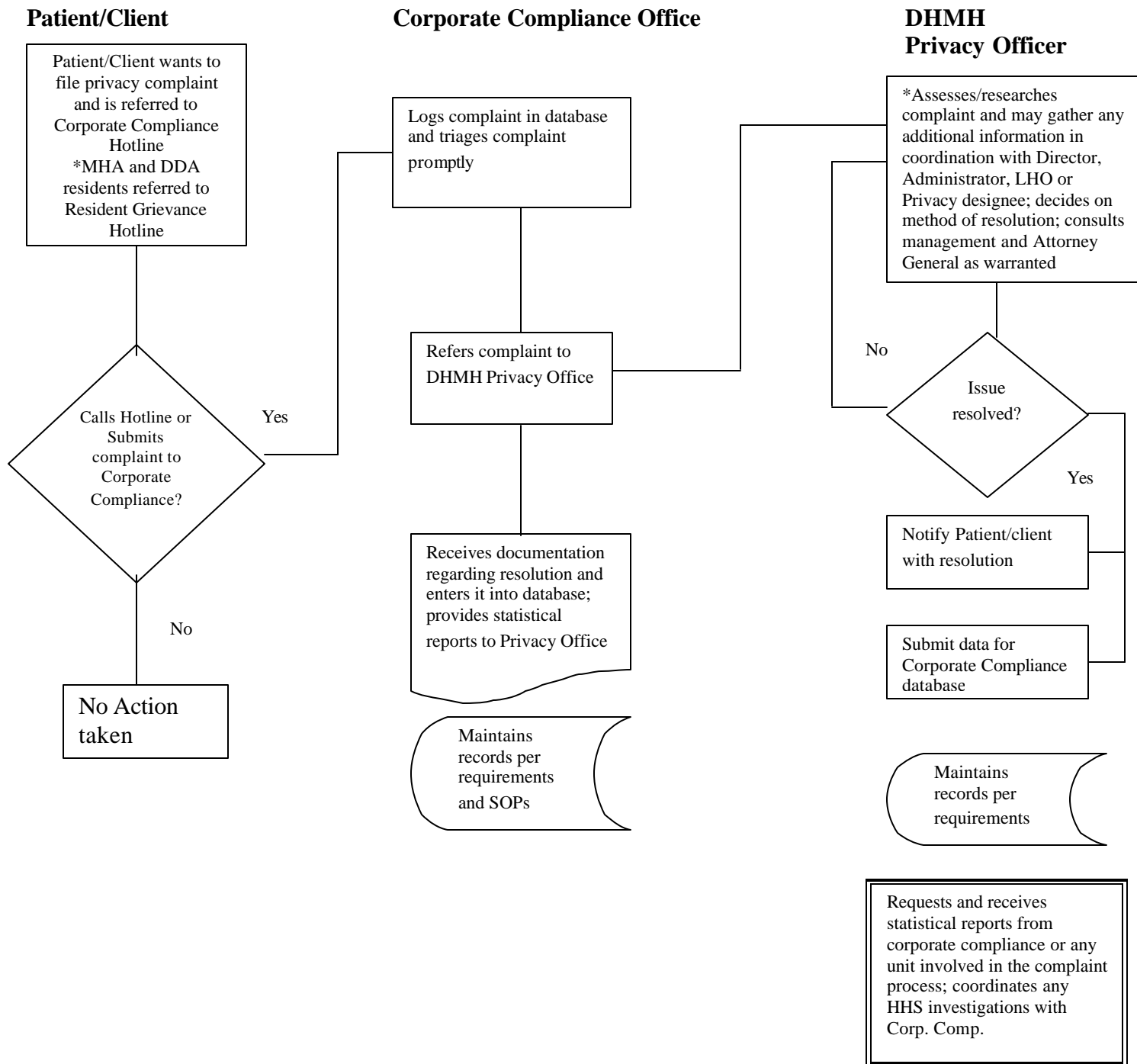


Patient/Client Privacy Complaint Process Flow for All DHMH business units except MHA and DDA facilities

Corporate Compliance Office Hotline: 1-866-770-7175



All DHMH Employees file complaints pursuant to Corporate Compliance Policy
Requests for information about filing a complaint with the U.S. Department of Health and Human Services should be referred to the DHMH Privacy Office